



## Welcome to Azure Support Services first issue of their newsletter "In Vision"

Azure Support Services provide an environment that enables individuals to develop their skills, independence and unlock their potential. Azure provides support to adults and young people which can be community based, generally linking to leisure and employment, or to people living in their own home which focuses on tenancy and social support. Support Services currently work within a number of local authorities, our primary ones being Northumberland, Newcastle and Sunderland.

It is hoped that this newsletter will be a form of communication between clients, employees, families, carers and professionals. We want you the readers to have a part in shaping future editions. Each issue will introduce you to team members from all areas and tell you a little about their roles. We will share with you the activities & achievements that have taken place and anything else that we believe will be of interest to you.

Also keep your eyes open for competitions, puzzles, recipes, jokes and more!!

## Who's who?

### Introductions



Sally  
Robson

Senior managers Sally Robson and Julie Redfern continue to lead the Support Services department in its mission to provide quality services to those who require support.

Sally and Julie cumulatively have over 43 years of experience working in health and social care. Both became senior managers in 2012 following a restructure of the Support Services Department.

Sally has senior responsibility for the services within Newcastle, Tynedale and Washington; Sally is also the CQC Nominated Individual on behalf of Azure.



Julie  
Redfern

Julie has senior responsibility for the Cramlington and Community Access services; Julie is also a CQC Registered Manager.

## Priory School Convention...



Julie Redfern and Tynedale Registered Manager Tanya Rush attended a convention held by Priory School in Hexham.

The event was a means of promoting the services that the organisation as a whole can provide for children and young adults moving on from education.

## Talking Training...



**Tony Hall**

Registered Manager Liz Peary was delighted to present Washington and Newcastle Support Workers Tony Hall, Magdalena Wlodarczyk and James Burrows with their Health & Social Care Diploma certificates. All have worked hard to achieve the award – well done!!

Azure Support Services take pride in having well trained staff. Our in house training department led by Pauline Smith work tirelessly to ensure that all training needs are met.

With City & Guilds approval Azure can deliver Health and Social Care Level 2 & 3 Diploma Awards.

Pauline and the team also ensure that all new staff complete the Care Certificate program to ensure they have the skills and knowledge to work effectively and safely within services.



**James Burrows**

# A visit to Tynedale...

Over the past few months Azure's Chief Executive, Peter Elliott, along with various members of the board have made visits to client's homes across Tynedale, Newcastle and Washington.

It is reported that the visits have given great insight into the different types of services that are provided and a flavour of the diversity within the client group.

Not only was this an opportunity for board members to meet the clients but also to be introduced to front line support staff and managers alike.



**Wendy Graham & Peter Elliott OBE**



**Board members Alan Kilburn OBE & Marie Wood were welcomed into the home of Wendy Graham and Melanie Rudd.**

**Wendy and Melanie took great pride in giving the guided tour of their home and sharing details of their jobs and activities.**



# Keeping safe with Jack and Josephine...

In February Leigh Waller and Kelly Jackson, training practitioners with Northumbria Healthcare NHS Foundation, led a workshop about "Keeping Safe Together". Leigh and Kelly brought along Jack and Josephine to help them on the day!!

This was arranged as part of the client forum "Voices for Choices"; all those who attended the workshop took away some valuable information about keeping safe and said they had enjoyed the day, many thanks to Leigh, Kelly, Jack and Josephine.

Jack and Josephine are life sized men and women who are anatomically correct and made of cloth. They are used as a teaching aid in workshops promoting topics such as health and well being. The workshops are specifically designed for those with learning disabilities.



## ....and the Cramlington Service had "eggstremely" good fun at Easter

Here are the entries that were placed 1<sup>st</sup> through to 4<sup>th</sup> in the competition. We are sure you will agree that there has been lots of hard work and thought put into these ideas.



All of the entries were great. Well done to all who entered!!

# Recognition Roundup...



**Gemma Mgbemena**

Gemma Mgbemena, a Support Worker within the Washington team received positive feedback from the Clinical Treatment Team following an observation at a GP appointment. They said:  
"We were impressed with Gemma's overall support of a complex client in a difficult situation."  
"Her interaction was positive, encouraging and reassuring to the client which enabled the appointment to go smoothly."  
Keep up the good work Gemma!

Marc Carden, proudly showing off his medal after completing a 5K run as part of the Stroke Association's Resolution Run Series.

Well done Marc, sterling effort!



**Marc Carden**



**Rebecca Rostrum**

Rebecca Rostrum with her certificate from Children in Need after completing a sponsored walk which raised £50.00.

Well done Rebecca, a great achievement!



**Christine Weatherley**

Christine Weatherley has recently celebrated 25 years of service with Azure Charitable Enterprises.

Christine commenced her career as a support worker with Azure, progressing to the role of Team Leader in February 2000.

**The management team would like to take this opportunity to share their appreciation of all staff for their hard work and dedication.**

# Diet & Exercise....

Azure Support Services work in a way which encourages the people we support to menu plan, shop, prepare and cook meals that assist in maintaining a healthy balanced diet. Where relevant we work in partnership with dieticians and other health professionals; some clients choose to attend community based groups that facilitate weight loss programs.



**Barbara Chapman**

Barbara loves to be involved in planning her menus and preparing her meals. Barbara has been supported to attend cookery classes at college to increase her skills in this area.



**Albert Bailey**

In receipt of support from the Newcastle team is Albert. Albert is supported every day to walk to the local shops to get his newspaper.



**Colin Johnson**

Colin attends Newburn Leisure Centre weekly where he fulfils his love of bike riding. Colin really enjoys this and it is good exercise too!!

**Send us your healthy recipes or health tips for future editions!**

**Post to: Azure Support Services 16 Market Street, Hexham, Northumberland, NE46 3NU**

**Or email: [ssnewsletter@azure-charitable.co.uk](mailto:ssnewsletter@azure-charitable.co.uk)**

All the photographs and stories used in the production of this newsletter have been obtained with the full consent and permission of each client.

# Fun for all...

BEAR COW DOG DONKEY ELEPHANT GIRAFFE  
GOAT GORILLA HORSE MEERKAT MONKEY MOOSE  
PIG RHINOCEROS SHEEP SQUIRREL TIGER ZEBRA

Z C L G I Y G S Y U W V M P U H D K N A  
O W N I D I Q W J E L T Y O Q M O D T S  
F O J P R U S Y O N K F N G O Z G J L E  
N L P A I R K T C C W N N A E S B O L U  
I T F R F A V S O E W J O B H K E K W I  
Y F R A B E E N O F X M R D H P G H Z S  
E E L Y K B M J B R Y A P D O O E Z W G  
L M E E R K A T T G E C V W R Q L L W R  
G O A T T X M X Y O C C A N S T S F E X  
U H P L J C P P R R C F O G E R O T C U  
N C M N V W L K F I Y W G N P N E M W A  
W Z S M T A U A C L I A P W I D T J G X  
U P X E O O K V E L J E I G Y H I Y D G  
P V P M J L H D I A E T A L H L R L X A  
H E I K P Y Y X F H E C B Y L V R P M K  
F Y C R K N G C S T U P V E Q I E W R J  
N B R R Z X Y A V F S L K K F U G O K G  
V Y V N O K Q M O A K X S N X D I V S Q  
R D C T A E Y M C N Q T R O D C T L N Z  
U A Y I U D P X B S B X Z M I L M I L R



What kind of biscuit can fly?



.... A "plane" biscuit!!

Want to send us a joke? Email: [ssnewsletter@azure-charitable.co.uk](mailto:ssnewsletter@azure-charitable.co.uk)



Station Road, Cramlington  
[www.azure-gardencentre.co.uk](http://www.azure-gardencentre.co.uk)



Station Road, Cramlington  
(part of Azure Garden Centre)



Pegswood Industrial Estate  
Tel: 01670 510271

## Contact Details....

### Cramlington Supported Living Services & Community Access Services

Ms Julie Redfern  
Azure Charitable Enterprises  
Beacon Lane  
Kielder Avenue  
Cramlington  
NE23 8JT  
Tel: 01670 733966  
Email: [julie.redfern@azure-charitable.co.uk](mailto:julie.redfern@azure-charitable.co.uk)

### Newcastle & Washington Supported Living Services

Mrs Liz Peary  
Azure Charitable Enterprises  
Beacon Lane  
Kielder Avenue  
Cramlington  
NE23 8JT  
Tel: 01670 733966  
Email: [liz.peary@azure-charitable.co.uk](mailto:liz.peary@azure-charitable.co.uk)

### Tynedale Supported Living Services

Ms Tanya Rush  
16 Market Street  
Hexham  
Northumberland  
NE46 3NU  
Tel: 01434 600752  
Email: [tanya.rush@azure-charitable.co.uk](mailto:tanya.rush@azure-charitable.co.uk)